

## ACCOUNT STATEMENT DELIVERY

DEALER CODE / ADVISOR CODE: \_\_\_\_\_ CLIENT ID: \_\_\_\_\_

BY CHECKING THE BOX, I AGREE TO RECEIVE MY CLIENT COMMUNICATIONS (INCLUDING STATEMENTS, TRADE CONFIRMATIONS, AND TAX DOCUMENTS) ELECTRONICALLY (WHERE APPLICABLE) VIA THE EMAIL ADDRESS PROVIDED.

I AGREE TO E-DELIVERY

By Signing up for E-Delivery, this will allow secure email notification of statements to the email of your choice. Statements are then available in a secure environment on the following link which is emailed to you: "<https://mycandorportfolio.flex.univeris.com/iconnect/u/login.page>" Login access is provided by your representative or by contacting Head Office. If you would like to continue receiving paper statements or already have granted electronic consent, please disregard this section of the NAAF.

The Client has read and understands and consents to the electronic delivery of the documents (and/or types of documents) listed below that Candor elect(s) to deliver electronically, all in accordance with instructions below.

1. The Client will receive quarterly account statements for the periods ending March 31, June 30, September 30, and December 31 annually.
2. Candor will send an email notification when the statements are available online within 20 days of the end of the quarter.
3. Electronic Documents including quarterly account statements are available by going to our secure website ([www.candorgroup.com](http://www.candorgroup.com)) and selecting the Statements tab. The Client will login to the secure site with the username and password provided by Candor and select or click on the menu button labeled Documents, which will provide access to the Client's quarterly account statement, as well as any other documents that are part of the Client file. The statement is prepared in PDF format, and may be printed locally or downloaded and saved on the Client's computer.
4. Adobe Reader is a separate application produced by Adobe Systems Incorporated. Adobe Reader is a free software that allows users to view Portable Document Format (PDF) files and will be required to view the quarterly statements on the secure web site. Please call your agent if you have any problems getting or viewing your statements.
5. The Client acknowledges that he/she may receive a paper copy of any documents delivered electronically from Candor at no cost if the Client contacts us at Tel:416-233-4108, Fax:416-233-0856, [email:general@candorgroup.com](mailto:general@candorgroup.com) or regular mail at 1494 Islington Avenue, Toronto, ON, M9A 3L5.
6. The quarterly account statements will be available for review or download from the Candor secure website from the Documents folder on a permanent basis, provided that the user has

access to the secure web site.

7. The Client understands that he/she will be provided with a paper copy of any documents delivered electronically if electronic delivery fails.
8. The Candor secure website is protected by SSL – Secure Socket Layer, a communications protocol that acts to encrypt any Internet related communications occurring over the Internet. Clients viewing or downloading their statements from the dealer website are protected by SSL encryption; however Clients should ensure that they protect the confidentiality of their Log In information.
9. The Client understands that consent may be revoked or changed, including any change in the electronic mail address to which documents are delivered (if the Client has provided an electronic mail address), at any time by notifying Candor of such revised or revoked consent by telephone, fax, regular mail or electronic mail.
10. The Client understands that he/she is not required to consent to electronic delivery.

\_\_\_\_\_  
Client Name (Please Print)

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Advisor Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Compliance Signature

\_\_\_\_\_  
Date